



Rogers Communications Partnership

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Ken Engelhart

Senior Vice President – Regulatory
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27 February 2014

Via Overnight Courier: 416- 946-8903

Mr. Christopher Parsons
Postdoctoral Fellow
The Citizen Lab
Munk School of Global Affairs
University of Toronto
315 Bloor Street West
Toronto, ON, M5S 1A3

Dear Mr. Parsons:

Rogers Communications Partnership (Rogers) is in receipt of your letter of January 20, 2014, in which you requested for specific information about Rogers' practices in relation to the disclosure of information to government agencies.

Due to confidentiality, law enforcement and national securities concerns surrounding government disclosure requests, there are restrictions around the disclosure of information about access and intercept requests that Rogers receives from government agencies. For example, Standard 17 in Public Safety Canada's "Solicitor General's Enforcement Standards" prohibits wireless service providers from disclosing their lawful intercept practices and specifically mandates that they shall protect information regarding which and how many interceptions they perform.

You may want to consider making your request to the various government agencies directly. As you may also be aware, the federal Privacy Commissioner recently

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recommended to Parliament that government agencies proactively provide public reporting on lawful access and intercept requests and disclosures.

Yours very truly,

A handwritten signature in black ink, appearing to read 'Ken G', with a large, sweeping flourish at the end.

Kenneth G. Engelhart
Senior Vice President - Regulatory
& Chief Privacy Officer